

Section: Neighbourhood Enforcement Team
Contact: Kurt Henney (HS) **Date:** 14th January 2019
Telephone: 01753 **Our Ref:** KHE/226418

Mr Amar Rajpoot

Dear Mr Rajpoot

Environmental Protection Act 1990

Re: Alleged Noise Nuisance from 124 Bath Road, Slough SL1 3XL

I write further to your complaint regarding alleged noise nuisance from the above property. I have been allocated as your case officer and will carry out an investigation into your complaint.

Statutory noise nuisance can be difficult to witness, therefore I will need your assistance throughout the investigation. Enclosed with this letter are noise diary sheets that should be completed over the next two weeks. Please record the dates and times of when you are experiencing noise disturbance and describe how it is affecting you. You do not need to make special arrangements to witness the noise. These diary sheets help in assessing the best way to proceed with your complaint, and the best time for an officer to visit you to witness the problem.

Before returning the sheets to me, please sign the declaration of truthfulness at the bottom of the form, confirming that you would be prepared to give evidence in court if required to do so by the Council. On receipt of the diary sheets I will assess the information provided to decide how to deal with the complaint. I will then contact you to discuss the matter.

If I believe the noise you describe in your diaries may constitute a Statutory Nuisance I will write to the source of the alleged noise nuisance informing them that they are the subject of a Noise Nuisance complaint. It is the policy of the Neighbourhood Enforcement Team not to reveal the identity of the complainant at this stage.

Please read the enclosed guidance information sheet. Should you have any queries regarding your complaint please do not hesitate to contact me on the above telephone number. If I do not receive completed noise diary sheets from you within the next 3 weeks I will assume you are no longer being disturbed by noise and close my investigation.

Yours sincerely,


Kurt Henney
Housing and Enforcement Officer

Neighbourhood Services

Instructions for the Use of a Diary Sheet

When you receive the diary sheet:

Fill in your contact details and the address being complained of in the blank spaces at the top of the form.

When the noise begins:

Complete the first two boxes with the correct time and date, ensuring that you state whether it is am or pm.

In the fourth box, write a brief description of the noise, for example "television noise", "loud banging".

In the fifth box, describe the effect the noise had on you at the time, for example "had to close window" "woken from sleep". Do not write general remarks about the whole situation. You should write only the specific effect of the noise on you on this particular occasion. You should not fill more than one box per noise event.

When the noise ends:

Complete the third box with the correct time.

Please make a separate entry on the sheet for every noise event. The purpose of the diary sheets is to establish a pattern of noise events. It may be used as evidence if a formal notice is required or a prosecution is taken. You may make as many entries as necessary per day.

General advice:

Try to restrict your observations to a calm description of the individual events. Large overall statements written on the diary sheet can reduce its value as evidence, particularly if the content is very angry or emotional. If you wish to make a general written statement, please put this in an accompanying letter.

An example line might look like this:

Date	Time noise started	Time noise finishes	Description of noise	Room affected	Other Comments (what effect is it having on you)
18.2.2011	10.30 pm	1.00 am	Loud music	Living Room	I could hear it above level of my own television
19.2.2007	1.30 am	3.00 am	Loud music	Bedroom	It woke me up

Neighbourhood Services NOISE DIARY SHEETS

Your Name and Address: Amar Rajpoot – 17 Farnham Road, SL1 3TJ

Day Time Tel: No: 07530 296296

Address complained of: Three Tuns Pub – 124 Bath Road, Slough SL1 3XL

Date	Time Noise Starts	Time Noise Finishes	Description of Noise (where does it originate, what is source eg radio, car repairs etc)	Room Affected (e.g. bedroom)	How Does the Noise Affect You? (e.g. loss of sleep)
12/01/2019	<u>12:55am</u>	1:24am	People shouting and laughing in car park. 1:20am Police van pulled up and spoke to these 3 men who seemed very drunk. As the police went after 2 minutes stop – the noise was back to loud laughing and shouting. Luckily they got into a cab and left 1:24am.	Bedroom	Awaken by noise, unable to sleep. Once noise stopped it took a long time for me to get back into my sleep.
17/01/2019	<u>11:47</u>	12:10am	11:47pm - shouting, loud talking until 11:59am - group of guys and girls with 2 cars - loud music playing from black fiat (I think it was a Fiat) 12:00am - Silver golf parked up with loud music - 12:03 a man comes out to urinate over the green box next to the bus shelter - car left around 12:10 am.	Bedroom	Awaken by the noises – unable to sleep
19/01/2019	<u>11:42am</u>	11:50am	People making noise in the pub car park – shouting, laughing	Bedroom	Woken by the noises.
19/01/2019	<u>1:00am</u>	1:09am	Group of men shouting, swearing and glass breaking noises	Bedroom	Woken by the noises
19/01/2019	<u>1:56am</u>	1:59am	People making noise – shouting, laughing as they get into their cars. Silver Golf – Loud engine noise as driving off	Bedroom	Woken by the noises
19/01/2019	<u>2:00am</u>	2:03am	More people leaving – car honking twice – loud car music playing – someone shouting; calling names and swearing – very loud	Bedroom	Unable to sleep
19/01/2019	<u>2:05am</u>	2:06am	Car alarm making noise	Bedroom	to sleep

20/01/2019	<u>8:00pm</u>		Car – Loud revving in car park – can hear in living room with TV playing	Living Room	Distracting from watching TV with family
20/01/2019	<u>9:50pm</u>	9:55pm	People shouting and singing the car park	Living Room	Jumpy – as it makes me check to see if there's someone outside in the garden or driveway
20/01/2019	<u>10:05pm</u>	10:20pm	People talking loud/shouting in car parked next to fence	Bedroom	Unable to sleep
20/01/2019	<u>11:20pm</u>	12:28pm	Car revving again – Black Range Rover – can hear loudly in bedroom	Bedroom	Unable to sleep
20/01/2019	<u>12:01am</u>		People shouting in car park and car started revving	Bedroom	Woken by noises
20/01/2019	<u>12:15am</u>	12:25am	Old Black tinted BMW (E30 I believe model) – Revving excessively for 3 minutes – called 101 at 12:20am to log complaint as revving was still continuing and people shouting and making noise around car	Bedroom	Unable to sleep
20/01/2019	<u>12:28am</u>	12:36am	Old Black BMW - Excessively revving again and now loud car music	Bedroom	Unable to sleep
21/01/2019	<u>9:38pm</u>		Engine Revving noise – car hear over TV in Living Room – Loud base from car	Living Room	Distracting from watching TV with family
02/02/2019	<u>12:10am</u>	12:20am	Very Loud Music – Bedroom Window Vibrating – Loud base from black car in the car park	Bedroom	Unable to sleep
02/02/2019	<u>12:16am</u>	12:35am	People speaking loudly in car parking – laughing, shouting and swearing – playing loud music with base	Bedroom	Unable to sleep
02/02/2019	<u>12:45am</u>	1:00am	car pulled up making noise and smoking weed next to fence Up to 1am – can see them rolling this drug up in the back of the car and asking to “pass the weed” – Called 101 – logged under noise complaint number: 29	Bedroom	Unable to sleep

Declaration - I confirm that the content of this diary is to my knowledge, true and correct. The noise incidents record above are causing serious nuisance and I am prepared to give evidence in court to support my complaint.

Signature: _____ Date: _____

Return to: Kurt Henney, Resilience and Enforcement Team, Slough Borough Council, Landmark Place, High St, Slough SL1 1JL